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Date: November 6, 2003

By: Duane J. Mascari  
Signature of person depositing U.S. Mail



**IN THE UNITED STATES PATENT AND  
TRADEMARK OFFICE**

**UTILITY PATENT**

Applicants: Continelli et al.

Attorney Docket No.: 10655.9400

Serial No.: 09/537,506

Client Ref. No.: TP19990129

Filed: March 29, 2000

Group Art Unit: 3621

Title: **SYSTEM AND METHOD FOR  
FACILITATING THE HANDLING OF A  
DISPUTE**

Examiner: Firmin Backer

Confirmation No.: 6236

**REQUEST FOR RECONSIDERATION**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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**DEC 15 2003**  
**GROUP 3600**

Dear Commissioner:

In response to the Advisory Action dated October 21, 2003 and the Final Office Action dated August 6, 2003, Applicant hereby submits this Request for Reconsideration beginning on the following page. Applicant wishes to thank the Examiner for the telephone interview conducted October 27, 2003 with Applicant's counsel. During the telephone interview, the following items were discussed: the Advisory Action of October 21, 2003; the Final Office Action of August 6, 2003; the cited references from the Final Office Action; and the response to the Final Office Action filed October 3, 2003.